8837 11442 Customer Care-Agent/in Customer Care Agent  
  
Your advantages:  
  
- A great team awaits you and you can finally "arrive" professionally  
- We value your communication skills and regularly promote them through various training courses  
- You grow with your tasks and we support you! Regular coaching will help you master any challenge on the phone.  
- We want you to be happy! In addition to fresh fruit, pizza and free drinks, we always find reasons to celebrate together.  
Your tasks:  
  
- You look after customers who have more extensive questions/need for clarification as part of order processing in order to restore customer satisfaction  
- You recognize the origin of a misunderstanding immediately and take care of various customer inquiries in a solution-oriented manner  
- You skillfully demonstrate the benefits of a product and thereby win back customers  
You've come to the right place if...:  
  
- you want a long-term job and finally want to have fun at work  
- are looking for an employer who rewards performance  
- you are self-confident and yet always polite on the phone and keep your perspective even in stressful situations  
- you have a strong understanding of service and know that the customer is always king  
  
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